Tuning a Linguistic Information Retrieval System^{*}

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Abstract: In this contribution a new interpretation of a symmetrical threshold semantics for a linguistic Information Retrieval Systems (IRS) is presented. It is modeled by means of a new linguistic matching function defined using a 2-tuple fuzzy linguistic approach. It softens the behaviour of symmetrical threshold semantics by processing in a more consistent way the query threshold weights, and in such a way, it allows a tuning of IRS. We show that its application in the evaluation of the weighted queries improves the retrieval results and the users' satisfaction.

Keywords: Information Retrieval, Fuzzy Linguistic Modelling.

1. Introduction

The main activity of an Information Retrieval System (IRS) is the gathering of pertinent archived documents that better satisfy the user queries. IRSs present three components to carry out this activity [8, 9]: i) a *database*: to store the documents and the index terms, ii) a *query subsystem*: to formulate the user queries, iii) an *evaluation subsystem*: to obtain the Retrieval Status Values (RSVs) for each document. The query subsystem supports the user-IRS interaction, and therefore, it should be able to deal with the imprecision and vagueness typical of human communication. This aspect may be modelled by means of the introduction of weights in the query language. Many authors have proposed weighted IRS models using Fuzzy Set Theory [1, 2, 5, 6], in which they assume numeric weights. On the other hand, some fuzzy linguistic IRS models [3, 4, 8, 9, 10, 14] have been proposed using a *fuzzy linguistic approach* [17] to model the query weights and document scores. A useful fuzzy linguistic approach [12, 13].

In any weighted IRS we have to establish the semantics associated with the query. There are four semantic possibilities [2, 8, 14]: i) weights as a measure of the importance of a specific element in representing the query, ii) as a threshold to aid in matching a specific document to the query, iii) as a description of an ideal or perfect document, and iv) as a limit on the amount of documents to be retrieved for a specific element.

In [8] a variant for a threshold semantics, called symmetrical threshold semantics, was proposed. This semantics has a symmetric behaviour in both sides of the mid threshold value. It assumes that a user may use presence weights or absence weights in the formulation of weighted queries. Then, it is symmetrical with respect to the mid threshold value, i.e., it presents the usual behaviour for the threshold values which are on the right of the mid linguistic value (presence weights), and the opposite behaviour for the values which are on the left (absence weights or presence weights with low value). To evaluate this semantics, in [8] was defined a parameterized symmetrical linguistic matching function. This function has like main limitation the loss of information and precision in the final results, i.e. in the computation of the linguistic RSVs of documents.

In this contribution we present a new modelling of the symmetrical threshold semantics to tune a linguistic IRS. It softens the behaviour of that defined in [8] and allows to achieve more precise RSVs. To do that, we define a new symmetrical matching function using a 2-tuple fuzzy linguistic approach [11]. Then with the 2-tuple fuzzy linguistic representation model we can improve the precision in the

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representation of linguistic information and with the 2-tuple computational model we can avoid the loss of information in the computation of the linguistic RSVs.

The paper is structured as follows. Section 2 presents the 2-tuple fuzzy linguistic approach. Section 3 defines the new linguistic symmetrical matching function and accomplishes a study of its performance. And finally, in Section 4, some concluding remarks are pointed out.

2. A 2-tuple fuzzy linguistic approach

The ordinal fuzzy linguistic approach is an approximate technique appropriate to deal with qualitative aspects of problems. An ordinal fuzzy linguistic approach is defined by considering a finite and totally ordered label set $S = \{s_0, ..., s_T\}$, T+1 is the cardinality of S in the usual sense, and with odd cardinality (7 or 9 labels). The mid term representing an assessment of "approximately 0.5" and the rest of the terms being placed symmetrically around it. The semantics of the linguistic terms set is established from the ordered structure of the terms set by considering that each linguistic term for the pair (s_i, s_{T-i}) is equally informative. For each label s_i is given a fuzzy number defined on the [0,1] interval, which is described by a membership function. The computational model to combine ordinal linguistic information is based on the symbolic approach. It presents the following limitation [11]. Let S be a linguistic term set, if a symbolic method aggregating linguistic information obtains a value $\beta \in [0, T]$, and $\beta \notin \{0, ..., T\}$ then an approximation function (app(.)) is used to express the index of the result in S [11]. For example, in the LOWA, app(.) is the simple function round [13].

Definition 1. [11] Let $\beta \in [0, T]$ be the result of an aggregation of the indexes of a set of labels assessed in a linguistic term set *S*, i.e., the result of a symbolic aggregation operation. Let $i = round(\beta)$ and $\alpha_i = \beta - i$ be two values, such that, $i \in \{0, 1, ..., T\}$ and $\alpha_i \in [-.5, ..5)$ then α_i is called a *Symbolic Translation*.

From this concept, F. Herrera and L. Martínez developed a linguistic representation model which represents the linguistic information by means of 2-tuples (s_i, α_i) , $s_i \in S$ and $\alpha_i \in [-.5, .5)$ [11]; where s_i represents the linguistic label of the information, and α_i is a numerical value expressing the value of the translation from the original result β to the closest index label i in *S*.

This model defines a set of transformation functions between numeric values and linguistic 2-tuples.

Definition 2. [11] Let *S* be a linguistic term set and $\beta \in [0, T]$, then the 2-tuple that expresses the equivalent information to β is obtained with the following function: $\Delta:[0, T] \rightarrow Sx[-.5, .5)$; $\Delta(\beta) = (s_i, \alpha_i)$, with $i=round(\beta)$ and $\alpha_i=\beta$ -*i* ($\alpha_i \in [-.5, .5)$), where s_i has the closest index label to " β " and " α_i " is the value of the symbolic translation.

Proposition 1. [11] Let (s_i, α_i) , $s_i \in S$ be a linguistic 2-tuple. There is always a Δ^{-1} function, such that, from a 2-tuple it returns its equivalent numerical value $\beta \in [0, T] \subset \Re$.

Remark 1: [11] From Definition 2 and Proposition 1, it is obvious that the conversion of a linguistic term into a linguistic 2-tuple consists of adding a value 0 as symbolic translation: $s_i \in S \rightarrow (s_i, 0)$.

The 2-tuple linguistic computational model operates with the 2-tuples without loss of information and is based on the following operations [11]:

1. Negation operator of a 2-tuple: Neg(s_i, α_i) = $\Delta(T - \Delta^{-1}(s_i, \alpha_i))$.

2. Comparison of 2-tuples: The comparison of linguistic information represented by 2-tuples is carried out according to an ordinary lexicographic order.

3. Aggregation of 2-tuples: Using the functions Δ and Δ^{-1} any numerical aggregation operator can be easily extended for dealing with linguistic 2-tuples.

Definition 3. [16] Let $A = \{a_1, ..., a_m\}, a_k \in [0,1]$ be a set of assessments to aggregated, then the OWA operator, ϕ , is defined as $\phi(a_1, ..., a_m) = W \cdot B^T$, where $W = [w_1, ..., w_m]$, is a weighting vector, such that $w_i \in [0,1]$ and $\Sigma_i w_i = 1$, and $B = \{b_1, ..., b_m\}$ is a vector associated to A, such that, $B = \sigma(A) = \{a_{\sigma(1)}, ..., a_{\sigma(m)}\}$, with σ being a permutation over the set of assessments A, such that $a_{\sigma(j)} \leq a_{\sigma(i)} \forall i \leq j$.

A 2-tuple linguistic extended definition of ϕ would be as follows: **Definition 4.** Let $A = \{(a_1, \alpha_1), ..., (a_m, \alpha_m)\}$ be a set of assessments in the linguistic 2-tuple domain, then the 2-tuple linguistic OWA operator, ϕ_{2t} is defined as $\phi_{2t}((a_1, \alpha_1), \dots, (a_m, \alpha_m)) = \Delta(W \cdot B^T)$, $B = \sigma(A) = \left\{ (\Delta^{-1}(a_1, \alpha_1))_{\sigma(1)}, \dots, (\Delta^{-1}(a_m, \alpha_m))_{\sigma(m)} \right\}.$

3. A new linguistic matching function for a symmetrical threshold semantics

In this section we present a new proposal to model the symmetrical threshold semantics defined in [8] in order to improve its performance. Before presenting it, we show the linguistic IRS assumed.

3.1. An ordinal linguistic weighted IRS based on a symmetrical threshold semantics

We assume an ordinal linguistic weighted IRS that presents the following elements:

1. Database: we assume a database of a traditional fuzzy IRS as in [6, 15]. The database stores the finite set of documents D = { $d_1, ..., d_m$ } represented by a finite set of index terms T = { $t_{1,...,t_i}$ }, which describe the subject content of the documents. The representation of a document is a fuzzy set of terms characterized by a numeric indexing function F: $D \times T \rightarrow [0, 1]$, which is called index term weight and it represents the degree of significance of t_i in d_i.

2. *Query subsystem:* we use a query subsystem with a fuzzy linguistic weighted Boolean query language to express user information needs. With this language each query is expressed as a combination of the weighted index terms that are connected by logical operators AND (\wedge), OR (\vee), and NOT(\neg). The weights are ordinal linguistic values taken from a label set S, and they are associated with a symmetrical threshold semantics [8, 9]. As in [3], our atomic components are pairs, $\langle t_i, c_i \rangle$, where t_i is an index term, but defining the linguistic variable Importance with the ordinal linguistic approach and associating c_i with a symmetrical threshold semantics. Accordingly, the set Q of the legitimate queries is defined by the following syntactic rules:

1.
$$\forall q = \langle t_i, c_i \rangle \in \mathbf{T} \times S \rightarrow q \in \mathbf{Q}.$$

2. $\forall a, p \in \mathbf{Q} \rightarrow q \lor p \in \mathbf{Q}.$
3. $\forall q, p \in \mathbf{Q} \rightarrow q \lor p \in \mathbf{Q}.$
4. $\forall a \in \mathbf{Q} \rightarrow \neg a \in \mathbf{Q}.$

$$\forall q, p \in \mathbf{Q} \to q \land p \in \mathbf{Q}.$$

2.

All legitimate queries
$$q \in Q$$
 are only those obtained by applying rules 1-4, inclusive.

5. 3. Evaluation subsystem: The evaluation subsystem for weighted Boolean queries acts by means of a constructive bottom-up process based on the *criterion of separability* [7]. The RSVs of the documents are ordinal linguistic values whose linguistic components are taken from the linguistic variable *Importance* but representing the concept of *relevance*. Therefore, the set of linguistic terms S is also assumed to represent the relevance values. The evaluation subsystem acts in two steps:

1. Firstly, the documents are evaluated according to their relevance only to atoms of the query. In this step, the symmetrical threshold semantics is applied in the evaluation of atoms by means of a parameterized linguistic matching function $g: D \times T \times S \rightarrow S$, which is defined as [8]:

 $s_{T/2} \leq s_b \leq s_a$ $\{s_{Min\{a+\beta,T\}}\}$ $g(d_{j},t_{i},c_{i}) = \begin{cases} s_{Max\{0,a-\beta\}} & s_{T/2} \le s_{b} \land s_{a} < s_{b} \\ Neg(s_{Max\{0,a-\beta\}}) & s_{a} \le s_{b} < s_{T/2} \end{cases}$ such that, (i) $s_{b} = c_{i}$; (ii) s_{a} is the linguistic index weight $Neg(s_{Min\{a+\beta,T\}}) \qquad s_b < s_{T/2} \land s_b < s_a$

obtained as $s_a = Label(F(d_i, t_i))$, being Label: $[0,1] \rightarrow S$ a function that assigns a label in S to a numeric value $r \in [0,1]$; and iii) β is a bonus value that rewards/penalizes the relevance degrees of documents for the satisfaction /dissatisfaction of request $\langle t_i, c_i \rangle$, which can be defined depending on the closeness between $Label(F(d_i, t_i))$ and c_i , for example as $\beta = round(2|b-a|/T)$. We should point out that whereas the traditional threshold matching function are always non-decreasing [14], g is non-decreasing on the right of the mid term and decreasing on the left of the mid term in order to be consistent with the meaning of the symmetrical threshold semantics.

2. Secondly, the documents are evaluated according to their relevance to Boolean combinations of atomic components, and so on, working in a bottom-up fashion until the whole query is processed. In this step, the logical connectives AND and OR are modelled by means of LOWA operators with

orness(W) < 0.5 and $orness(W) \ge 0.5$ respectively, being orness(W) a orness measure introduced by Yager in [16] to classify the aggregation of the OWA operators: $orness(W) = (1/m-1)(\sum_{i=1}^{m} (m-i) w_i)$. **Remark 2:** We should point out that if we have a negated query, or a negated subexpression, or a negated atom, their evaluation is obtained from the negation of the relevance results computed for the query, or the subexpression, or atom in a no-negated situation.

3.2. Limitations of the symmetrical threshold semantics modelled by g

According to the symmetrical threshold semantics the evaluation subsystem assumes that a user may search for documents with a minimally acceptable presence of one term in their representations (as in the classical interpretation happens [14]) or documents with a maximally acceptable presence of one term in their representations. The linguistic matching function g defined in [8] represents a possible modelling of the meaning of the symmetrical threshold semantics. However, such modelling or interpretation presents the following limitations:

1. The loss of precision: This problem is a consequence of ordinal linguistic framework which works with discrete linguistic expression domains and this implies to assume limitations in the representation domain of RSVs. Therefore, as linguistic term sets (S) assumed have a limited cardinality (5,7 or 9 labels) to assess the linguistic RSVs, in consequence, it is difficult to distinguish or specify what documents really satisfy better the atomic weighted request $\langle t_i, c_i \rangle$. Although the system retrieves many documents the possible relevance assessments are limited by the cardinality of the label set considered.

2. The loss of information: This problem also is a consequence of the ordinal linguistic approach because it forces us to apply approximation operations in the definition of g, in particular, the *rounding* operation used to calculate the parameter β , and as it is known [11], in such a case almost always there exists a loss of information.

3. *g* tends to overvalue the satisfaction/dissatisfaction of the requests: This problem is a consequence of the own definition of *g*. For example, if we analyze its definition we can observe that relevance degrees generated when the threshold value is satisfied, i.e. $s_{Min\{a+\beta,T\}}$, always are limited by the index term weight, s_a . This shows a too optimistic evaluation of the satisfaction of threshold value and reduces the possibilities of discrimination among the documents that satisfy the threshold value. Similarly, it happens in the dissatisfaction case.

In the following subsection, we try to overcome these problems by defining a new threshold matching function.

3.3. A 2-tuple linguistic matching function to model the symmetrical threshold semantics

In this subsection, we present a new symmetrical matching function to model the symmetrical threshold semantics that overcomes the problems of the matching function g [8] aforementioned. We design it by using as base the 2-tuple fuzzy linguistic representation model [11] and we call it like 2-tuple linguistic matching function g_{2t} . Firstly, we should point out that the simple fact to define the new matching function g_{2t} in a 2-tuple linguistic approach allows us to solve the first problem of g, given that using the 2-tuple linguistic representation model in its definition g_{2t} eliminates the loss of precision of the ordinal linguistic model [11]. On the other hand, to overcome the second problem we have to avoid to include approximation operations in the definition of g_{2t} , and to overcome the third problem we have to soften the relevance degrees generated by g_{2t} when threshold value is minimally satisfied by the index term weight.

As aforementioned, symmetrical threshold semantics has a symmetric behaviour in both sides of the mid threshold value because it is defined to distinguish two situations in the threshold interpretation: i) when the threshold value is on the left of the mid term and ii) when it is on the right. It assumes that a user may use presence weights or absence weights in the formulation of weighted queries. Then, it is symmetrical with respect to the mid threshold value. Therefore, analyzing the case of presence weights, i.e. threshold values which are on the right of the mid threshold value, we rapidly derive the case of absence weights.

When the linguistic threshold weight s_b given by a user is higher, in the usual sense, than middle label of the term linguistic set, $s_{T/2}$, the matching function g is non-decreasing. As aforesaid, in this case the problem of g is that it rewards excessively to those documents whose F values overcomes to the threshold weight s_b and penalizes excessively to those documents whose F values do not overcome s_b . We look for a non-decreasing matching function g_{2t} that softens the behaviour of g. Concretely, to achieve this goal g_{2t} should work as follows: the more the F values exceed the threshold values and the closer they are to the maximum RSV s_T , the greater the RSVs of the documents. However, when the F values are below the threshold values and closer to s_0 , the lower the RSVs of the documents and the closer to s_0 they are. These two circumstances are called in the literature oversatisfaction and undersatisfaction [14]. Assuming a continuous numeric domain [0, T], in Figure 1 we represent graphically the desired behaviour of g_{2t} for three possible threshold values T/2, u and u', being values 0, T/2, and T the indexes of the following terms of S: bottom term, middle term and top term, respectively.



If we focus on the case of threshold value *u* (see Figure 2), then given two possible values of index term weight $a_1 < u$ and $a_2 > u$, the relevance degrees obtained by a desired matching function should be β_1 and $(T/2) + \beta_2$. Assuming this hypothesis the definition of the 2-tuple linguistic matching function g_{2t} on the right of the mid term would be as follows: $g_{2t} : \mathbf{D} \times \mathbf{T} \times (S \times [-.5, .5]) \rightarrow S \times [-.5, .5])$, $g_{2t}(d_j, t_i, (s_b, 0)) = \begin{cases} \Delta(\beta_2 + \frac{T}{2}) & (s_a, \alpha_a) \ge (s_b, 0) \land (s_b, 0) \ge (s_{T/2}, 0) \\ \Delta(\beta) & (s_a, \alpha_a) < (s_b, 0) \land (s_b, 0) \ge (s_{T/2}, 0) \end{cases}$ where $(s_a, \alpha_a) = \Delta(T \cdot F(d_i, t_i)), (s_b, 0)$ is the representation $\Delta(\beta) & (s_a, \alpha_a) < (s_b, 0) \land (s_b, 0) \ge (s_{T/2}, 0)$

in the linguistic 2-tuple model of the linguistic threshold weight given by a user, and β_1 and β_2 are numerical values obtained as follows. In Figure 2, two triangles are showing the behaviour of the desired matching function. The triangle on the right of the mid value T/2 shows the way in which documents that have an index term weight a_2 higher than a threshold value u are rewarded, and the triangle on the left of the mid value shows the way in which documents that have an index term weight a_1 lower than u are penalized. Analysing both triangles we can calculate the following expressions for

$$\beta_2 \text{ and } \beta_l: \frac{T - (\frac{l}{2})}{T - u} = \frac{\beta_2}{a_2 - u} \Rightarrow \beta_2 = \frac{T \cdot (a_2 - u)}{2 \cdot (T - u)} , \frac{\frac{l}{2}}{u} = \frac{\beta_1}{a_1} \Rightarrow \beta_1 = \frac{a_1 \cdot \frac{l}{2}}{u} = \frac{a_1 \cdot T}{2 \cdot u}$$

To apply these expressions in the 2-tuple linguistic matching function g_{2t} we must know that: $u = \Delta^{-1}(s_b, 0)$, being s_b the linguistic threshold value provided by a user; a_2 would be the numeric weight of some index term t_i representing the content of a document d_j , i.e., $a_2 = T \cdot F(d_j, t_i)$, and similarly; a_1 would be the numeric weight of some index term t_i representing the content of a document d_k , i.e., $a_1 = T \cdot F(d_k, t_i)$.

Summarizing, given that g_{2t} , like g, must present a symmetric behaviour in both sides of the mid threshold value, then the complete definition of g_{2t} is easily obtained as follows:

 $g_{2t}(d_j, t_i, (s_b, 0)) = \begin{cases} \Delta(\beta_2 + \frac{T}{2}) & if(s_a, \alpha_a) \ge (s_b, 0) \land (s_b, 0) \ge (s_{T/2}, 0) \\ \Delta(\beta_1) & if(s_a, \alpha_a) < (s_b, 0) \land (s_b, 0) \ge (s_{T/2}, 0) \\ \Delta(\beta_2^* + \frac{T}{2}) & if(s_a, \alpha_a) \le (s_b, 0) \land (s_b, 0) < (s_{T/2}, 0) \\ \Delta(\beta_1^*) & if(s_a, \alpha_a) > (s_b, 0) \land (s_b, 0) < (s_{T/2}, 0) \end{cases}$

with $\beta_2 = \frac{T \cdot (a_2 - u)}{2 \cdot (T - u)}$, $\beta_1 = \frac{a_1 \cdot T}{2 \cdot u}$, $\beta_2^* = \frac{T \cdot (u - a_1)}{2 \cdot u}$, $\beta_1^* = \frac{T \cdot (T - a_2)}{2 \cdot (T - u)}$, $u = \Delta^{-1}(s_b, 0)$, $a_1 = T \cdot F(d_k, t_i)$ and $a_2 = T \cdot F(d_j, t_i)$.

4. Concluding remarks

We have described a new interpretation of the symmetrical threshold semantics [8] that improves its performance. It allows a tuning of the linguistic IRS defined in [8].

In the future, we shall research the possibility to generalize the different existing threshold semantics in order to define a general framework that facilitates their use in the IRSs.

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